



Summary Strategic Plan: 2015 – 2018

Our new Strategic Plan has been developed through a robust and interactive process involving our board members, staff and physicians. The plan is based on our accomplishments, our strengths, our understanding of emerging opportunities and most importantly, the needs of our patients and our community. We believe that our Strategic Plan is well-aligned with the Ministry of Health's Action Plan and the planning priorities of the Waterloo Wellington LHIN.

Our revised Mission and Vision are as follows:

MISSION

- *To deliver thoughtful and high quality primary health care.*

VISION

- *To continue to be an innovative health care team that develops and learns on an ongoing basis.*

The 3 strategic pillars which are the foundation of our new plan and some of the key strategic goals we will pursue under each pillar are described below:

Quality Improvement Leader	Organizational Sustainability	Integration & Partnerships
<ul style="list-style-type: none">• Integrated Information Systems• Enhanced Patient Engagement• Use of New Health Technologies	<ul style="list-style-type: none">• Proactive HR Planning and Development• Enhanced Financial Resources• Ongoing Governance Renewal• Program Evaluation and Development	<ul style="list-style-type: none">• Rural Wellington Projects incl. Health Links• Stronger Local Partnerships• Stronger Regional Partnerships• Collaborative Strategies with Other FHTs

This is an exciting time for our Family Health Team as the value of team-based primary care continues to be recognized in a transforming health system. We look forward to working with all of our health care partners (in Wellington/Waterloo and in neighbouring LHIN communities in Dufferin, Halton and Peel) on creating a more integrated health system for our patients.