

EWFHT Strategic Plan 2022/2025

Better for Patients and Families

- Patient appointment wait times (access)
- Phone wait/hold times
- Patient feedback opportunities
- Cancer-screening rates
- Virtual care: In-person care

Better for Staff

- Retention targets and outcomes
- Quantify job satisfaction w/ annual survey
- Feedback re: work/life balance
- Sick hours
- Professional Development opportunities requested/taken

Better for Partners and System

GWOHT 3 strategic priorities:

- 1) Stronger integration and communication
- 2) Shared understanding and advancement of health equity
- 3) System recovery and stability

Operational Efficiencies and Increased Capacity

- Patient Education
- Adoption of digital tools
- Wait list number for unrostered patients
- Roster totals for EWFHT physicians